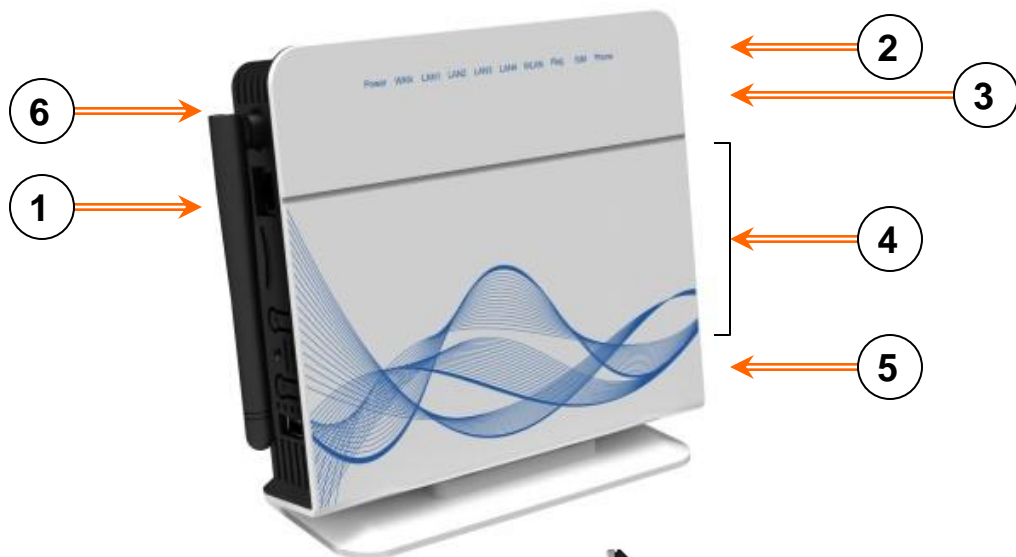
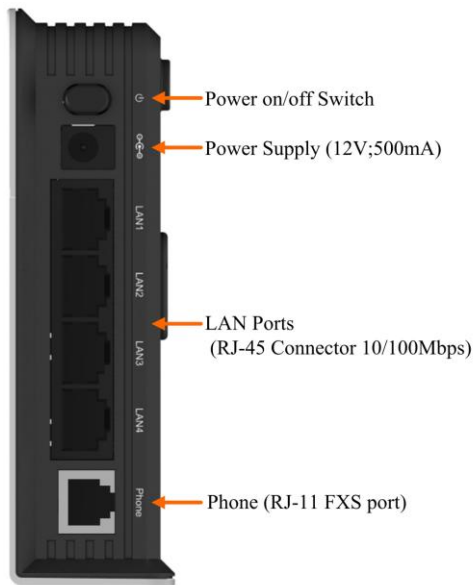
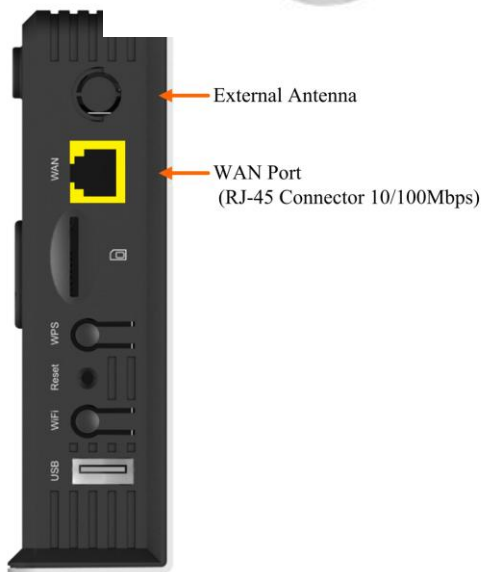


CIK SVG6000RW Connection Guide (安装指导)



- (1) WAN Port (Internet)
- (2) POWER on/off Switch
- (3) Power Supply (12V;500mA)
- (4) LAN Ports x 4 (RJ-45 10/100Mbps)
- (5) Phone (RJ-11 port)
- (6) Wi-Fi External Antenna (802.11n, 802.11g, 802.11b)



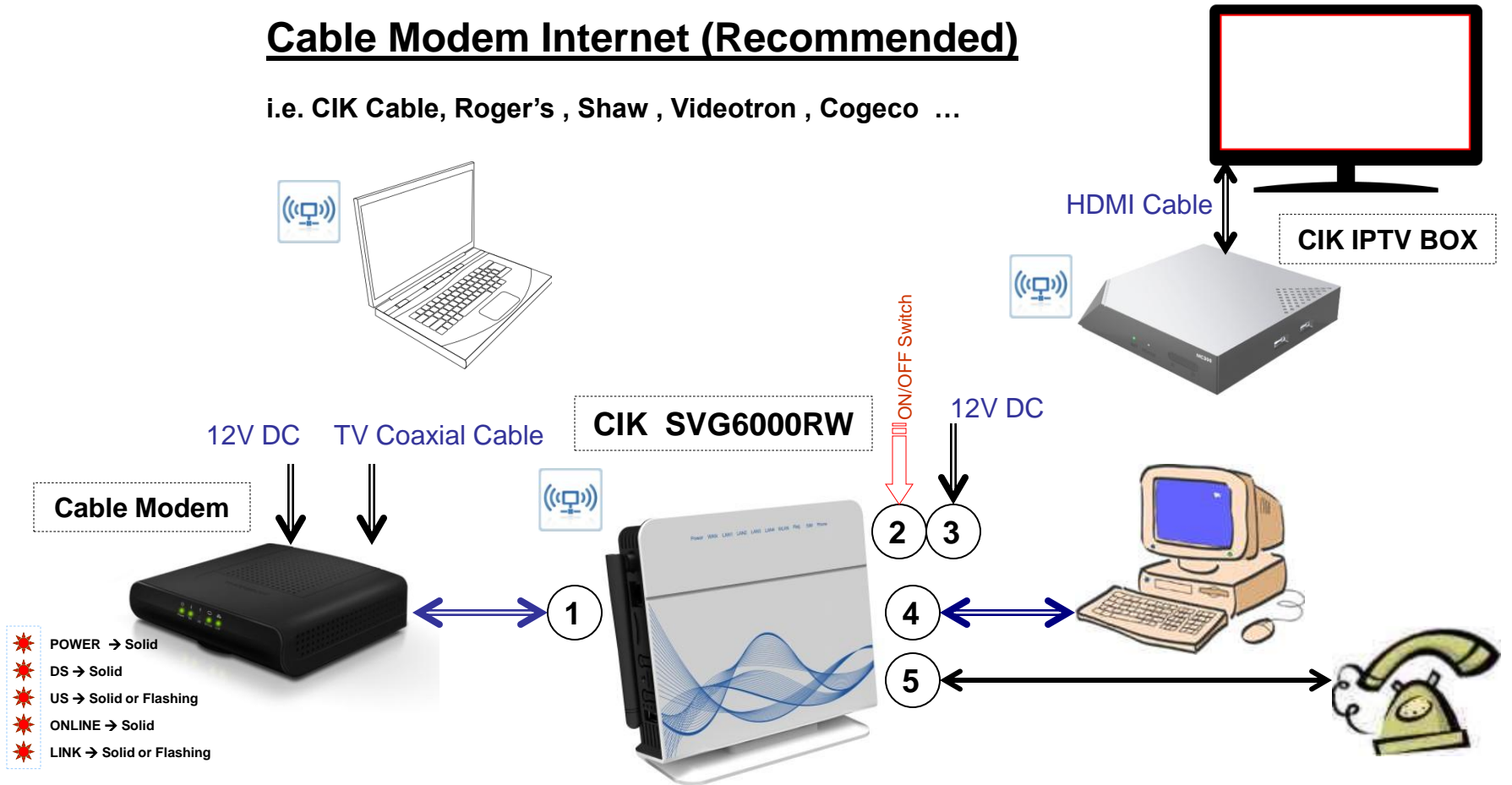
Network Cable (RJ45 jack)
(网络线)



Telephone Cable (RJ11 Jack)
(电话线) **Not Included**

Cable Modem Internet (Recommended)

i.e. CIK Cable, Roger's , Shaw , Videotron , Cogeco ...



Notes : a) **Cable Modem 1st times initialization (or after RESET) might take 10~30 minutes.**

Cable Modem 1st 初始化(复位)过程, 可能需要 10 ~ 30 分钟

b) If restarting Cable Modem, need power off Cable Modem at least over 3 minutes

如果需要重新启动 Cable Modem, 需要关闭电源至少 3 分钟

c) Wi-Fi default SSID: CIKxxxx, Key: lower case of SVG6000RW MAC address (showing at BACK)

Wi-Fi的默认 SSID: CIKxxxx 默认密码: 小写的 SVG6000RW MAC 地址(背面显示)

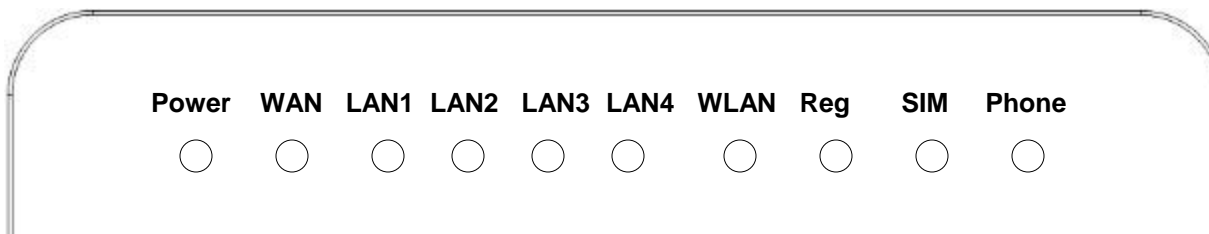
d) Router access: <http://192.168.12.1>, username: user, password: cikvoip

访问路由器: <http://192.168.12.1> 用户名: user 密码: cikvoip

e) Cable modem status: <http://192.168.100.1>

查看 Cable Modem 状态信息: <http://192.168.100.1>

Indicator Lights of SVG6000RW (指示灯)



Indicator	Status/Description
Power	Indicates Power. ON when ATA power on; OFF when ATA power off 电源指示. ON 代表 ATA 电源开启; OFF 代表 ATA 电源关闭
WAN	OFF when ATA no WAN connection set up OFF 代表 ATA 广域网接口没有连接
	ON when ATA sets up a WAN connection but no data transmission ON 代表 ATA 广域网已经连接, 但没有数据传输
	BLINK when WAN connection traffic flows 闪烁 代表广域网连接正常工作, 而且有数据流量
LAN 1~4	OFF when Ethernet is disconnected OFF 代表以对应以太网接口断开
	ON when Ethernet is connected ON 代表对应以太网接口已经连接
	BLINK when Ethernet traffic flows 闪烁 代表对应以太网接口正在传输数据流量
WLAN	OFF when Wi-Fi feature is disabled OFF 代表Wi-Fi功能被禁用
	ON when Wi-Fi feature is enabled ON 代表Wi-Fi功能开启
	BLINK when WLAN traffic flows 闪烁 WLAN正在传输数据流量
Reg	ON when SIP Account registered, otherwise OFF ON 代表SIP帐号注册成功, 否则为 OFF
SIM	Reserved 保留, 不使用
Phone	ON when phone connected to Phone port is off-hook, otherwise OFF; ON 连接到电话端口的电话机摘机, 否则为 OFF

CIK Telecom Customer Service ---- “How to“ (客户服务基本信息)

WEB Site 网址: WWW.CIKTEL.COM

7 X 24 Hotline: 1-877-CIK-TELE

(Toronto) **416-8481517**

(Vancouver) **604-6283877**

(Montreal) **514-3128877**

Email: care.cs@ciktel.com (Customer Service) support.cik@ciktel.com (Technical Support:)

Default Wi-Fi Key is printed on packaging box of HG-A800, or SVG6000RW, or Wi-Fi cable modem

中文安装视频指导: http://www.ciktel.com/portal/Chn/video_installation_guide.asp

Office Address:

Toronto Office (Headquarter) : 282 Consumers Road, Toronto, ON M2J 1P8

Vancouver Office : 6490 Buswell Street, Richmond, BC, V6Y 2E9

Montreal Office : Suite 112, 1839 St Catherine West, Montreal, H3H 1M2

Customer Service Hours: (UTC-05:00, Eastern Time)

English - 7 days x 24 hours

Mandarin 普通话 - 7 days x 24 hours

Cantonese 粤语 - 7 days x 24 hours

Hindi हिंदी - Monday to Friday - 9:00am - 6:30pm

Urdu اردو - Monday to Friday - 9:00am - 6:30pm

Punjabi ਪੰਜਾਬੀ - Monday to Friday - 9:00am - 6:30pm

